MINUTES OF THE DISABILITY ADVISORY COMMITTEE REGULAR MEETING

ELK GROVE CITY HALL May 19, 2021 Zoom Meeting

1.0 CALL TO ORDER/ROLL CALL

Ted Clark called the meeting to order at 6:00 p.m.

Members Present: Ted Clark, Karen Grussenmeyer, Steven A. Capps, Ann

Hennessey

Members Absent: Bruce Cager

Staff: Mike Costa, Transit Manager

Carmen Alba, VP of Operations, SacRT

Dan Thao, Director, Community and Contract Bus Services,

SacRT

Jim Ramsey, Risk Analyst/ADA Coordinator

2.0 APPROVAL OF PAST MEETING MINUTES

Steve motioned to accept the April 2021 meeting minutes, Karen seconded the motion. Motion passed unanimously.

3.0 PUBLIC COMMENT

None.

4.0 REGULAR AGENDA ITEMS/POSSIBLE RECOMMENDATIONS

4.1 SUBJECT: SacRT Annexation Transition and Public Outreach Task Force

Mike Costa said the annexation will be effective July 1, 2021. Mike shared about the outreach taskforce meeting being held via Zoom on Tuesday, May 25th, 2021.

Mike said there are no anticipated changes to eTran services as of July 1st. Those operations that had been reduced due to Covid, will remain reduced until the environment allows for return to normal operations. He stated that currently those that use eVan that want to travel outside the Elk Grove region, you have to transfer at that point. However, starting July 1st eVan riders will be able to use SacRTGo services without transferring both coming from Elk Grove and going back to Elk Grove. Dan Thao expounded on Mike's explanation. Dan stated the fare is \$5 for a single ride or a monthly pass for \$137.50 for 60 rides, and that includes normal fixed route and light rail. Dan said Elk Grove to Elk Grove rides will continue at the present rate for now. He said there will be an open house on

June 9th at 10am and 4pm that will allow attendees to ask questions regarding service, fares, and other items. Dan stated that for those who are not available to make the meeting, they can contact SacRT to submit questions in advance. Ted stated that doing it that way there's no way to ask a follow-up question. Ted stated they should have scheduled one of the meetings in the evening. Carmen stated that SacRT could move the 4pm meeting to 6pm or add a third meeting at 6pm. Dan stated that there are opportunities for subsidized fares with SacRTGo through certain programs. The following fees currently applies to SacRT operations outside of Elk Grove:

FARE MEDIA	ADA SERVICE	NON-ADA SERVICE
Single Ride Fare (one-	\$5.00	\$5.00
way)		
ADA 60-Ride Monthly	\$137.50	Not Available
Pass		
Companion	\$5.00	\$5.00
Personal Care Attendant	Free	Free
(PCA)		
Children Under Age 5	Free	Free
44-Ride Monthly Pass	Discounted	Not Available

The committee discussed SacRT's definition of Non-ADA service for the monthly pass that requires the pickup point to be within ¾ of a mile of a fixed route stop. A monthly pass is not available for those being picked up outside of ¾ mile from a fixed route bus stop.

Ted asked if eVan drivers will be able to keep their wages levels with the annexation. Dan stated that they will. Ann asked about seniority and wages and Carmen Alba assured the committee that drivers do not lose wages or seniority with the annexation. Ann stated she thought it was unfair that some residents using SacRTGo are not allowed to use a monthly pass simply based on where they live. Dan stated that the ¾ mile standard is a Federal Transportation Administration standard, but that SacRTGo also goes the extra mile to non-ADA service to those further than ¾ mile. The committee expressed a general consensus that it was unfair that some didn't get the discount because of where they lived in Elk Grove. Mike stated that as Elk Grove expands, there will always be an ongoing planning effort to provide as much coverage as possible, operating within the financial and other limits. He mentioned that in the eastern part of Elk Grove, ADA-accessible micro-transit services are going to be utilized to help fill area with lack of fixed-route services. Dan stated that SacRT will work with the City to look for opportunities to expand services responsibly.

Karen mentioned that it's often difficult for some residents to understand how to use the system to get around. She mentioned that there are those who are older or those with cognitive disabilities who find it difficult.

Karen asked about ADA Certification and Dan stated that Elk Grove eVan users would not have to re-certify upon annexation.

Ted asked if SacRT will take the committee's feedback to SACOG's group rather than require the individual committee members to have to attend SACOG's meetings to provide feedback. Dan stated that he can provide the committee's feedback to SacRT's planning department. Dan stated the Task Force's meeting is at 6pm.

Ted suggested a "secret shopper" program for SacRT. Carmen replied that they do have that for fixed route transit, but not for SacRTGo.

5.0 GENERAL ADMINISTRATIVE UPDATENone

6.0 COMMITTEE COMMENTS/FUTURE AGENDA ITEMS

7.0 ADJOURNMENT

Ann moved to adjourn at 7:28 pm. Steve seconded the motion. Motion passed unanimously.

Bruce Cager

TED CLARK, CHAIR
DISABILITY ADVISORY COMMITTEE

PREPARED BY:
JIM RAMSEY, RISK ANALYST / ADA COORDINATOR